



AC/DC HOME CARE SERVICES
ARMSCARE Ltd
Schedule Of Fees And Other Extra Charges
from 5th April 2024

Our standard fee is £25.00 per hour of care, payable 4 weekly by Bank Standing Order, AS PER AC/DC HOME CARE SERVICES SERVICE USER CONTRACT.

Our fee schedule varies depending on the level of care needed, frequency and an independent home assessment.

- **£25.00 PH – Normal Dependency.** This package is for a individual who perhaps has dementia but is generally independent within their own home, but requires occasional or minimal care hours to help support with day to day tasks.
- **£26.00 PH – Medium Dependency.** Ongoing support with daily care including washing, dressing and meal support or singly incontinent within their own home.
- **£28.00 PH – Higher Dependency.** Two staff members who are required to support with manual handling or doubly incontinent within their own home.
- **£30.00 PH - High Dependency, including the management of challenging behavior.**
- **£35.00 PH - High Dependency, with one-to-one support for an additional hour a day (7 hours per week).**
- **Additional/Emergency one to one hours are charged at £25 per hour.**

These fees are inclusive of:

- Personal care met by carers.
- Assistance with day-to-day tasks, such as, Shopping, Food Preparations, Cleaning as per independent assessment.
- Medication Assistance (Daily medication help to promote independence and safe medication management).

Items not included in the fees, and which will attract additional charges will include:

- Private Live In Care Hours.
- Private health care costs (e.g. chiropodist, optician, dentist etc) where these are incurred outside of the NHS **charged at cost.**
- Toiletries and other items required for personal care - **see charges below.**

Advocacy Charges:

Individuals' families will of course be encouraged to accompany their relative, however, should they decide to use the home care advocacy service, every effort will be made to provide arrangements with the community carer.

This will be charged at a rate of the hourly paid care. For example, appointments or hospital visits, leisure trips out of the individuals home etc during the arranged care hours will not be charged. However, if this is outside the arranged Care Hours,

Please note that this may require the use of agency staff.

Travel Costs:

Where possible the home will make every effort to use community transport however if not possible then private transport will be arranged. This is charged on the basis that transport and a driver will be required. Mileage will be charged at a rate of **£1 per mile** plus any waiting time if applicable or charged. If a taxi works out cheaper this will be used instead – our best judgement will be used in order to minimise cost.

Fees will be reviewed on an annual basis or in accordance with any legislation. Any changes in fees will be posted on the main notice board – Normally April of each year.